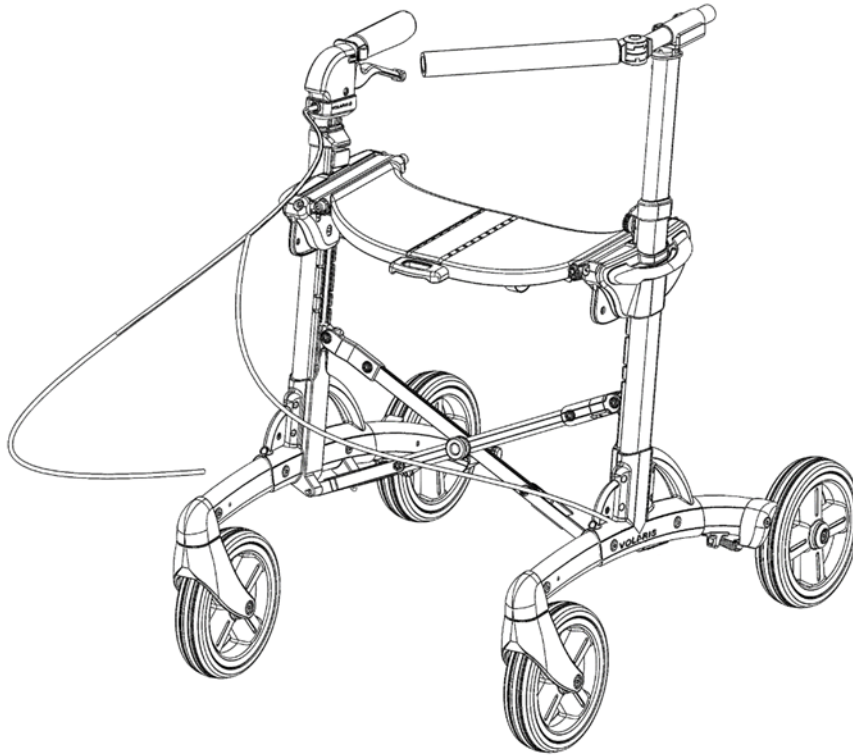


User Guide

Important, read before use



VOLARIS

VOLARIS – HP

Contents

User Guide.....	1
Congratulations on your new rollator!.....	3
Safety instructions.....	4
Marking.....	4
Label.....	4
Adjusting your rollator.....	5
Seat height adjustment.....	5
Adjust handle height.....	5
Adjusting handle height, HP handle.....	5
Tips for use.....	6
Comfort Frame.....	6
Learn the "Scissors Technique".....	6
Unfolding and folding the rollator.....	7
Unfolding the rollator.....	7
Folding the rollator.....	7
Fixed transport strap.....	7
Braking.....	8
Service brake.....	8
Engage the parking brake.....	8
Release the parking brake.....	8
Articulation brake.....	9
Maintenance.....	9
Cleaning the rollator.....	9
Troubleshooting.....	9
Accessories.....	10
Articulation brake.....	10
Profile clips.....	10
Oxygen tank holder.....	10
Accessories.....	11
Drip stand.....	11
Walking stick holder.....	11
Bottle holder.....	11
Accessories.....	12
Mesh basket.....	12
Tray.....	12
Soft seat.....	12
Accessories.....	13
Lights.....	13
Technical data.....	14
Notes.....	15

Congratulations on your new rollator!

We ask you to read this User Guide carefully in order to familiarise yourself with your new rollator. Correct use and care will give you increased safety and ensure that your rollator enjoys a longer service life.

Volaris is a stable and easy to use rollator. It can easily be folded up in order to take up less space or to facilitate handling during transport. The product can be complemented with a range of different accessories according to your personal requirements. Volaris rollators are developed and manufactured in Sweden, ensuring best functionality and the highest level of quality.

Intended use

The rollator provides support when moving and shall only be used as a walking aid for those suffering from weakness on one side of the body (Hemiplegia). The product can be used both indoors and outdoors.

Its seat can be used for rest whilst the rollator is in a stationary position. Volaris HP is designed to be used by adults. Alterations or customisations beyond those described in this User Guide and service/assembly instructions are not permitted. Limitations of use The Rollator must not be used by individuals who do not have the strength to walk or stand assisted by the rollator. The product may not be used by individuals who exceed the maximum weight indicated for each specific model.

Standards

Volaris rollators (SMART, Discover, and Patrol models) are compliant with Swedish standard SS-EN 11199-2:2021 (Assistive products for walking manipulated by both arms).

Volaris is CE-marked and is compliant with the requirements of the Medical Devices Ordinance MDR 2017/745.

Warranty

The warranty period is two (2) years and covers materials and manufacturing defects. In the case of wear parts, such as wheels, brake components and handles, the warranty period is one (1) year. The warranty assumes that the product has been used as intended in accordance with this user guide.

Expected service life is seven (7) years, provided that the product has been used in accordance with our instructions and undergoes regular maintenance.

Contact

If you have any questions about the product and how to use it, contact your dealer or Technical Aid Centre.



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Safety instructions



Warning! Be careful when using the rollator to avoid any personal injury.



Important! Read the instructions to avoid damaging the product.



Symbol indicating that the parking brake is engaged.



Symbol indicating that the parking brake is released.



Warning! The rollator must be in park mode (the parking brake applied) when you sit or get up.



Warning! Never walk with the rollator whilst someone is sitting on the seat.



Important! The seat must be flat, i.e. at the same height on both sides, when the rollator is folded up.

Marking

XXX

= Product name



= CE marking

XXXX-XX-X

= Item number



= Medical device



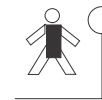
= Serial number



= Read User Guide



= Manufacturer/Manufacturing date



= Maximum user weight

Label



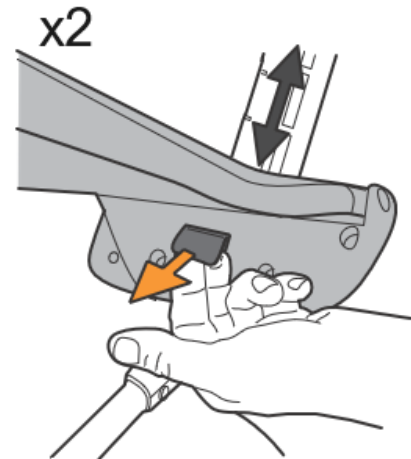
Adjusting your rollator

Seat height adjustment

Adjust one side at a time. Pull out the knob under the seat. At the same time, raise or lower the seat to the position required. Release the knob, ensuring that it locates properly to secure the seat in place. Do the same on the other side. Press down the centre of the seat plate.



Warning!
Never operate the rollator with someone sitting on it

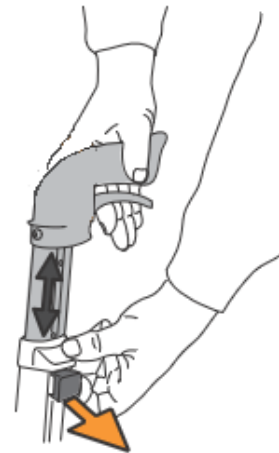


Adjust handle height

Remove any profile clips (see page 9). The height of the handles can be adjusted by pulling out the knob and adjusting the height; the setting heights are marked. Once the handles have been adjusted to the desired height, it is important that the knob clicks back into place. The correct handle height can be set by the user standing near the rollator with their arms perpendicular to their body and the handles moved to a position that is level with their hand. After a period of use, you will be able to feel whether any further adjustment is required.

You should feel comfortable when walking with your rollator.

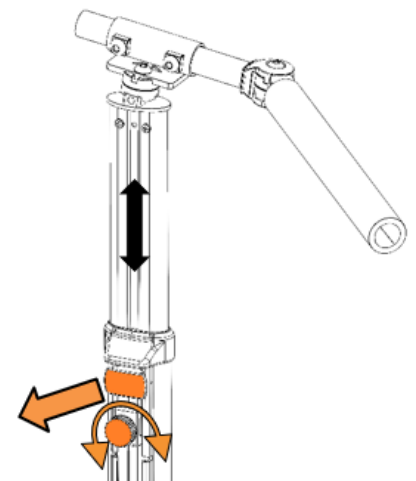
Maximum height is limited by a mechanical stop and indicated by a colour coded mark.



Adjusting handle height, HP handle

Remove any profile clips (see page 9). Undo the lock wheel a few turns, pull out the knob and hold it there whilst adjusting the handle to the desired height. Make sure that the knob clicks back in position and lock the height adjustment. Tighten the lock wheel.

For more information about HP handle settings, see separate instruction (Setting HP handles).



Tips for use

Comfort Frame

Volaris rollators are built with a Comfort Frame™, Comfort chassis, which means that it passes smoothly over uneven surfaces. When you need to pass over larger obstacles or mount a pavement edge, use the tilt peddles located by the rear wheels for extra assistance. Press down one of the peddles whilst simultaneously lifting the rollator by the handles.



Warning!

When going over an obstacle, do not lift the rollator by the seat as this could cause it to fold!

Learn the "Scissors Technique"

Approach the obstruction at an angle. Apply the brake on one wheel. Tilt the rollator slightly backwards, so the front wheels lift up, swing the front wheels over the obstruction.

It's easy once you've learned how!



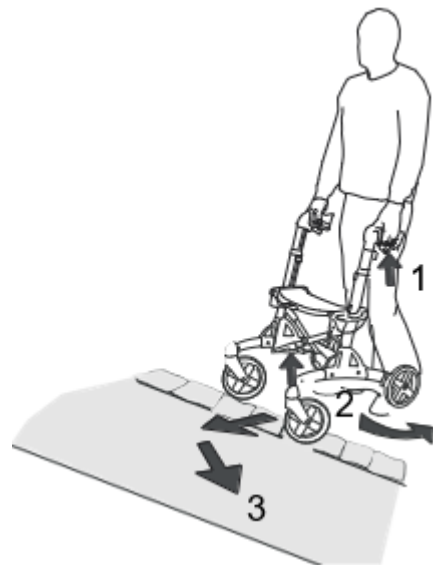
Warning!

The rollator must be in park mode (the parking brake applied) when you sit or get up off the seat.



Warning!

Never walk with the rollator whilst someone is sitting on the seat.



Unfolding and folding the rollator

Unfolding the rollator

1. Hold one of the push handles and tilt the rollator slightly to that side so the wheels on the opposite side just lift off the ground.
2. Unfold the rollator using the grey handle on the opposite side. A spring helps to unfold the rollator.
3. Press down the centre section of the seat plate to lock the rollator.
4. If the rollator is equipped with a folding catch, pull the strap and press the seat plate down to lock the rollator.



Folding the rollator

If there is a basket fitted, remove it.

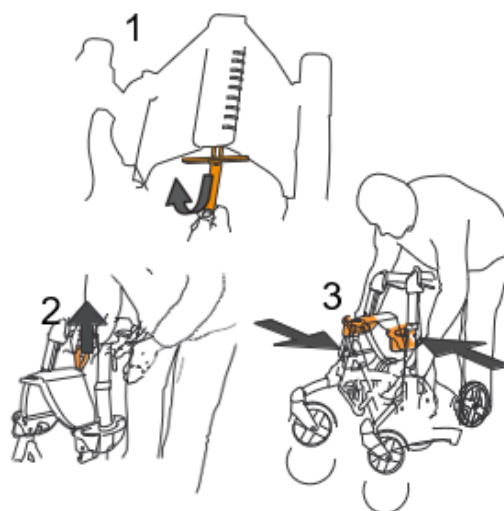
If a folding catch is installed, pull out the strap and then lift.

1. Pull the strap.
2. Lift the strap.
3. Press the together using the side handles.



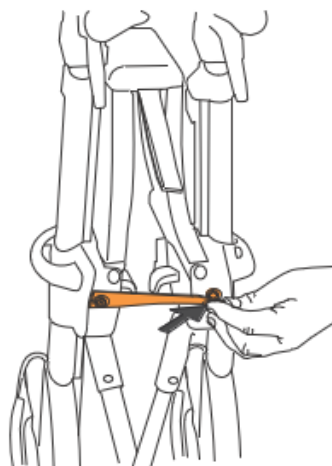
Important!

The seat must be flat, i.e. at the same height on both sides, when the rollator is folded up. See fig. no. 3



Fixed transport strap

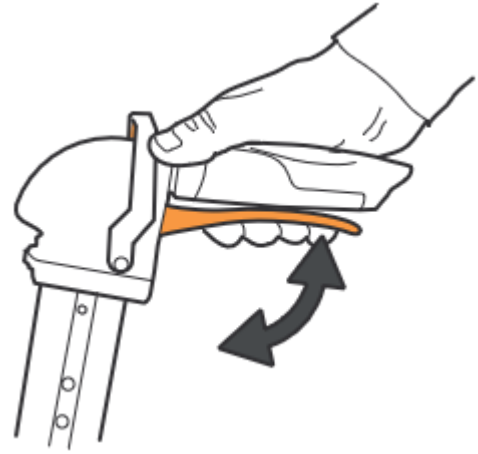
If the rollator is equipped with a fixed transport strap, the rollator must be folded up by securely pressing the transport strap to the button - this keeps the rollator folded.



Braking

Service brake

The service brake is applied by pulling up the brake lever.

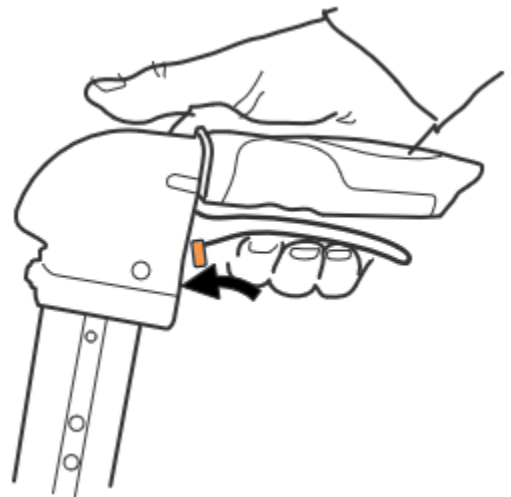


Engage the parking brake

The parking brake is engaged by pressing the brake lever in. This moves the lock wedge forwards and keeps the brake lever in the engaged position.

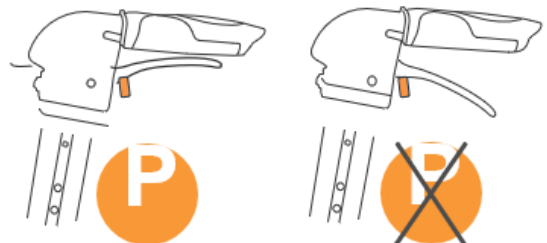


Important! The brake must be applied when you are sitting or getting up from the seat.



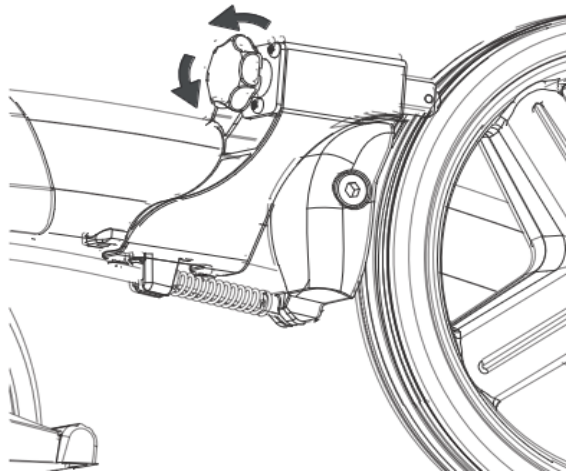
Release the parking brake

The parking brake is automatically released when the brake lever is fully pressed in.



Articulation brake

To adjust the articulation brake, turn the wheel clockwise to increase braking effect and anticlockwise to reduce braking effect.



Maintenance

Cleaning the rollator

Look after your rollator, and your rollator will look after you. Remove dirt using a damp cloth and a mild detergent. Ensure that dirt does not collect between the wheels and the brake shoes. You can rinse the rollator using a high-pressure washer or garden hose. Wipe dry after cleaning. Blow away any residual water using compressed air.



Troubleshooting

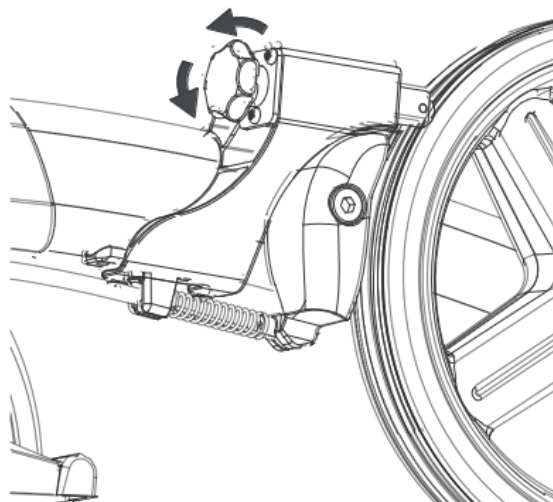
If the rollator feels difficult to use, check to ensure that no grit has become stuck between the back wheels and brake shoes.

In the event of any other fault, it is important that you contact the Assistive Device Centre or your dealer as soon as possible in order to ensure that your rollator continues to perform as intended.

Accessories

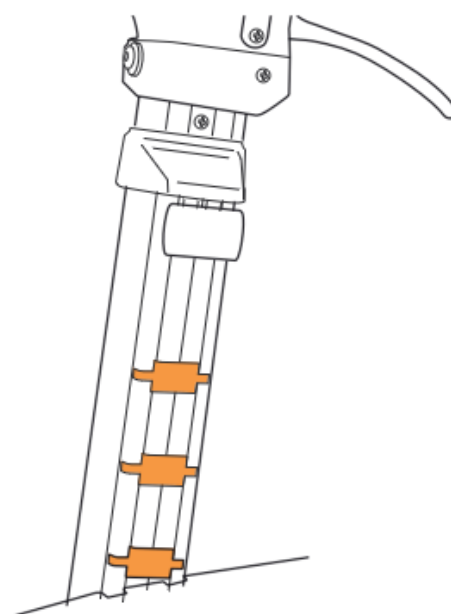
Articulation brake

A brake with adjustable, continuous friction.



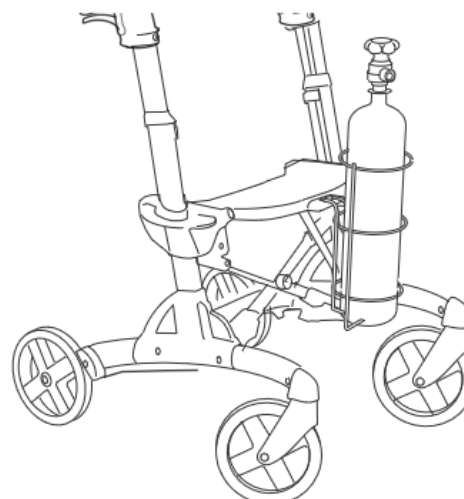
Profile clips

Profile clips are used to prevent anything getting caught in the openings in the profile. These are included with the product and should sit in all visible notches, both above and below the seat.



Oxygen tank holder

Robust steel basket that hooks onto the seat and accompanying bracket. The bracket is easily detachable.



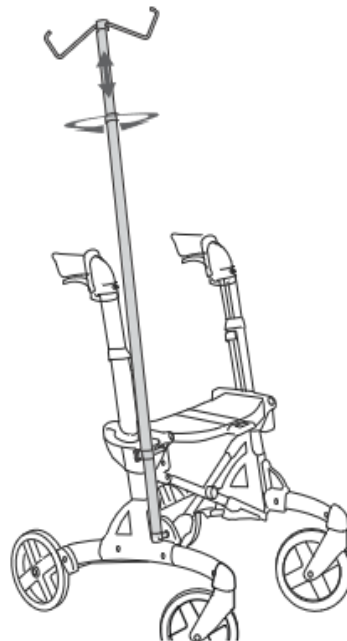
Accessories

Drip stand

Drip stand with two hooks to hold IV bags. The stand is fitted using two brackets that are screwed to the side of the rollator.

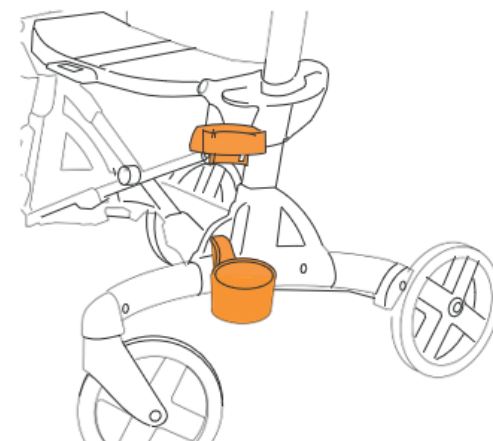
Remember, IV bags may affect the stability of the rollator.

Maximum total IV bag weight is 2.2 kg.



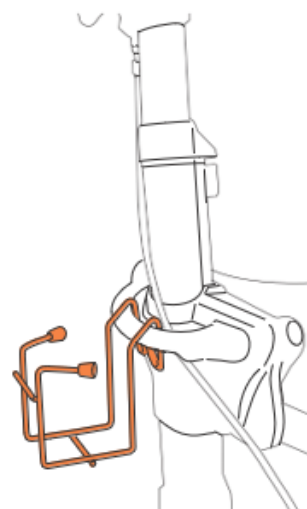
Walking stick holder

Bifurcated holder that is screwed to the side of the rollator, holds a walking stick, crutch, or umbrella in place.



Bottle holder

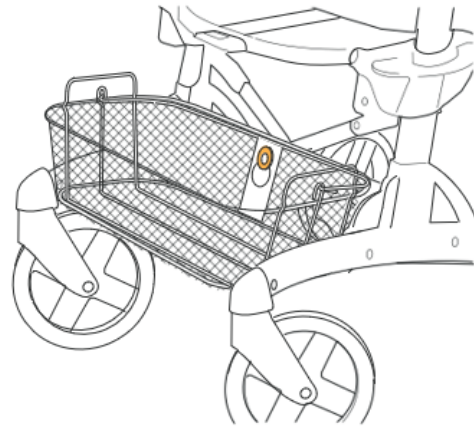
Holder for a bottle/can



Accessories

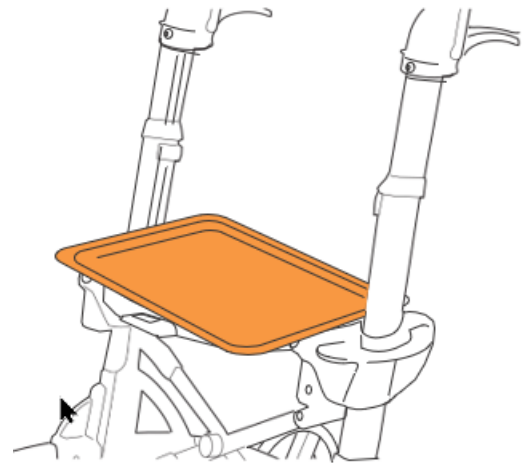
Mesh basket

Sturdy wire mesh basket with carrying handles.
Hooks easily on to the front edge of the rollator.
Maximum load 5 kg.



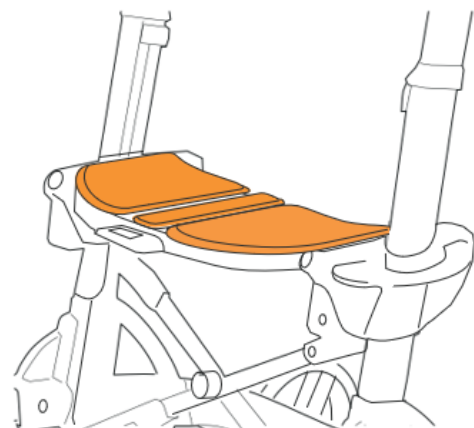
Tray

Tray which fits over the rollator seat.



Soft seat

Three-section foam cushion that makes the seat
softer and warmer. Can be left in place when the
rollator is folded up.



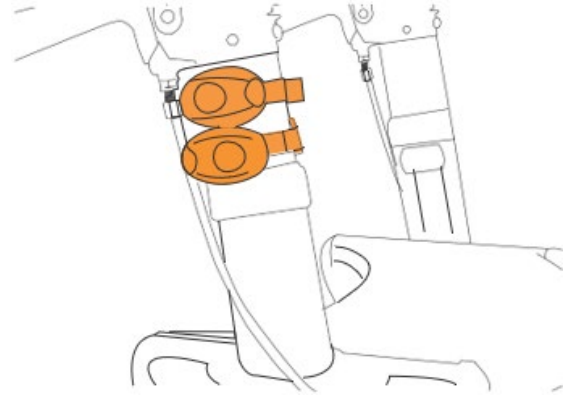
Accessories

Lights

These are fastened to the upright using Velcro.

Red to the rear, white to the front.

Battery-powered unit that is easy to turn on and change battery.



Technical data



160kg

9,6kg

66cm

74cm

76-102cm

48,5-56cm

48cm

200*42mm

30cm



HP- 93-118cm

